

## **Privacy Policy**

Protecting your private information is our priority. This Statement of Privacy applies to [www.thecrossroadsinc.org](http://www.thecrossroadsinc.org) and The Crossroads inc and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to The Crossroads inc include [www.thecrossroadsinc.org](http://www.thecrossroadsinc.org) and. The Crossroads website is a Ecommerce site. By using the website, you consent to the data practices described in this statement.

### **TRUSTe Privacy Program**

The Crossroads is a licensee of the TRUSTe Privacy Program. TRUSTe is an independent organization whose mission is to build users' trust and confidence in the Internet by promoting the use of fair information practices. Because we want to demonstrate our commitment to your privacy, we have agreed to disclose our information practices and have our privacy practices reviewed for compliance by TRUSTe.

If you have questions or concerns regarding this policy, you should first contact us at [Tammy.Wilson@thecrossroadsinc.org](mailto:Tammy.Wilson@thecrossroadsinc.org). If you do not receive acknowledgement of your inquiry or your inquiry has not been satisfactorily addressed, you should contact TRUSTe at <http://watchdog.truste.com/pvr.php?page=complaint>. TRUSTe may serve as a liaison with us to resolve your concerns.

### **Collection of your Personal Information**

The Crossroads may collect personally identifiable information, such as your:

- Name
- Address
- E-mail Address
- Phone Number

If you donate to The Crossroads, we collect billing and credit card information. This information is used to complete the purchase transaction.

The Crossroads may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender

We may gather additional personal or non-personal information in the future.

The Crossroads encourages you to review the privacy statements of websites you choose to link to from Crossroads so that you can understand how those websites collect, use and share your information. Crossroads is not responsible for the privacy statements or other content on websites outside of the Crossroads website.

## **Use of your Personal Information**

Crossroads collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Crossroads may also use your personally identifiable information to inform you of other products or services available from Crossroads and its affiliates. Crossroads may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Crossroads does not sell, rent or lease its customer lists to third parties.

Crossroads will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Crossroads or the site; (b) protect and defend the rights or property of Crossroads; and, (c) act under exigent circumstances to protect the personal safety of users of Crossroads, or the public.

## **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by Crossroads. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Crossroads website.

## **Use of Cookies**

The Crossroads website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Crossroads pages, or register with Crossroads site or services, a cookie helps Crossroads to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Crossroads website, the information you previously provided can be retrieved, so you can easily use the Crossroads features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the The Crossroads services or websites you visit.

- Web page: \_\_\_\_\_
- Email: \_\_\_\_\_
- Phone: \_\_\_\_\_

### **Changes to this Statement**

Crossroads will occasionally update this Statement of Privacy to reflect company and customer feedback. Crossroads encourages you to periodically review this Statement to be informed of how Crossroads is protecting your information.

### **Contact Information**

Crossroads welcomes your questions or comments regarding this Statement of Privacy. If you believe that Crossroads has not adhered to this Statement, please contact Crossroads at:

Crossroads Inc  
1700 E Thomas Rd  
Phoenix, Arizona 85016

Email Address:  
tammy.wilson@thecrossroadsinc.org

Telephone number:  
602-263-5242

Effective as of May 09, 2017