



ADMISSIONS ELIGIBILITY

Potential clients (age 18 and over) who are seeking Residential Substance Use Disorder Treatment, are asked to come to our corporate office Monday-Saturday 7:30am- 4:00pm. NOTE: Arriving as early as possible greatly increases the chances of admission, as beds fill quickly each day.

Prior to entering Crossroads Corporate office, all individuals will be required to have their temperature taken and answer a few questions pertaining to COVID 19, such as recent exposure or underlying symptoms.

Upon entry, clients will be asked to provide a copy of identification. If clients do not have identification they will be asked to provide first, last name and date of birth so that we may verify insurance coverage. If a member doesn't have active insurance, Crossroads does have a Substance Abuse Block Grant which is able to cover residential treatment cost until a member is able to enroll in an insurance plan. (Please See Link Under Programs For SABG Eligibility Requirements.)

Each individual will meet with a highly trained Admissions Coordinator and go through a short triage to determine the appropriate level of care. For any member that is found suitable for placement in one of our Residential Facilities, they will be asked to bring 1-2 weeks-worth of clothing, hygiene and tobacco. If a client does not have any personal belongings every Crossroads facility has donations and will be able to provide a client with the necessities to ensure they are comfortable throughout their stay in treatment. If a member is in need of detox services or a different level of care, such as IOP or Outpatient, which will all be addressed during an individual's triage. Although Crossroads does not currently have a detox unit, we work with a few trusted organizations that share our mission of helping individuals on their road to recovery.

If you have any further questions please feel free to call us at 602-263-5242 or stop by and see us at 2002 E. Osborn Rd. Phoenix, AZ 85016 and we would be happy to answer any questions you have.